

CARD CONTROL

WHAT IS CARD CONTROL?

Card control allows you to manage how and where your debit card is used. Using our digital banking delivery mechanisms, such as Online Banking and Mobile Banking, you can enable or disable your debit card, set transaction limits and restrictions.

HOW DO I GET STARTED USING CARD CONTROL?

Sign into Online Banking or Mobile Banking. You will find Card Control under the User Settings tab for Online Banking. You can find Card Control in the main menu of Mobile Banking. Click on Card Control, choose which card you want to set parameters up for.

WHAT ARE MY PARAMETER OPTIONS WITH CARD CONTROL?

- Freeze – this will block all transactions at any location.
- Freeze International - You can block international transactions and allow only US based transactions
- In Person Only - You can block all Internet, FAX, and telephone transactions
- Transaction Limit – you can block transactions greater than an amount that you set

WHAT KIND OF ALERTS CAN BE SET UP?

You can choose between an email alert or text message alert for the following:

Transaction Alerts

- International
- Internet Based
- System Based
- Suspected Fraud
- Transactions that exceed a dollar amount that you set

*It is important that Card Control lists your most current email address and cell phone number to insure the timely delivery of all alerts. Check the contact information within Card Control to verify both the primary and secondary email addresses as well as the phone number information. Your contact information within Card Control may be different than the contact information you use for other F&M digital banking services.

CONTACT INFORMATION

The contact information is shared across all cards.

Primary Email:

Secondary Email:

SMS Phone Number:

CAN I CHANGE THE CONTACT INFORMATION MYSELF?

Yes – the system allows you to update your email or cellphone to receive alerts. *Watch for email notifications from notification@shazambrella.net. Your F&M debit card is issued through the Shazam network and Brella™ is the Card Control program through Shazam.



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WHEN DO THE PARAMETERS I SET UP TAKE EFFECT?

All parameters take effect immediately *Be sure and click "Update Alerts" for your alert changes to be effective.

WHAT IF I AM TRAVELING SOMEWHERE NOT TYPICAL FOR ME AND I WANT TO BE SURE MY CARD WORKS?

You can set a Travel Memo within Card Control. The Travel Memo feature allows you to dictate which days you will be traveling and where you may use your card. You must choose your destination from the Locations listed.

ADD TRAVEL MEMO

Email:
Phone:
Trip Name:
Memo:
Start Date:
End Date:

	Location
<input type="checkbox"/>	Alabama
<input checked="" type="checkbox"/>	Alaska
<input type="checkbox"/>	Arizona
<input type="checkbox"/>	Arkansas
<input type="checkbox"/>	California
<input type="checkbox"/>	Colorado
<input type="checkbox"/>	Connecticut
<input type="checkbox"/>	Delaware
<input type="checkbox"/>	Florida
<input type="checkbox"/>	Georgia
<input type="checkbox"/>	Hawaii
<input type="checkbox"/>	Idaho



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